

IFF CV09/ EN

# TRAINING TO TAKE OVER THE STATIONMASTER'S POST: BASIC TECHNIQUES



## TARGET AUDIENCE

Station managers taking up their position.



## GOALS

- Learn the basic techniques for good safety management;
- Know how to manage conflicts and know the HR policy.



## PREREQUISITES

- Have worked as a sales manager;
- Knowledge of passenger equipment.



## EDUCATIONAL MODALITIES

Situational exercises and case studies.



**DURATION:** 4,5 Days



## PROGRAM

- Know the safety management system and its components
- Define risks related to staff travel
- Explain the risks related to electrical currents
- Present and define railway risks
- Know the establishment's position in terms of safety
- Identify the security context and its environment
- Learn how to manage conflicts through an investment attitude

• **Level 2 assessment:** Assessment of skills acquired at the end of training ➔ **No**