# IFF FL 07/ EN SALES PROSPECTING TECHNIQUES



# TARGET AUDIENCE

Sales representatives responsible for the promotion and sale of services (market managers and similar).



#### **GOALS**

Understand and master the techniques of prospecting and sales in order to place a winning business relationship winning with customers.



## **PREREQUISITES**

Master the technique of "freight" sales.



#### **EDUCATIONAL MODALITIES**

Case studies, video projection, role plays and scenarios followed by a group debriefing, exchange of practices, group reflections and debates.



# **DURATION: 4,5 Days**



### **PROGRAM**

- Set up a commercial prospecting plan
- Apply the interview preparation methods prospecting and sales (in-depth study of module FL 06 "Commercial communication techniques")
- Apply the methods of developing a negotiation (indepth study of module FL 06 "Techniques of commercial communication")
- Customer loyalty
- Manage negotiations effectively