



SHARING
EXCELLENCE

YOUR TRAINING PARTNER IN THE RAIL BUSINESS AND URBAN TRANSPORT IN AFRICA



SHARING
EXCELLENCE

INSTITUT DE FORMATION FERROVIAIRE

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2020 EDITION

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Foreword

BIRTH OF IFF

Under the Presidency of His Majesty King Mohammed VI and the President of the French Republic François Hollande

September 2011



Preliminary MOU for the Establishment of the IFF

April 2013



Final MOU for the creation of the IFF

March 30, 2015



First training sessions



ONCF and SNCF, engaged in a sustainable partnership, have enabled the successful operation of the first high-speed link of the African continent.

From this partnership, serving the success of the high speed line, was born the railway Training Institute (IFF), which had the privilege of being entrusted with the training of the operators of the high speed.

The Institute's vocation is to be a reference player in rail training. It offers an extensive catalogue of all the skills that are useful for conventional or high-speed rail operations, as well as rail freight and logistics, but also available for urban and peri-urban transport.

The trainings provided by IFF aim for excellence and are intended for the employees of the rail and guided transport actors.

Management Headword

LEGAL FORM AND GOVERNANCE



Mohamed Rabie KHLIE
General Manager



Jean-Pierre FARANDOU
CEO

50%



50%



Fatima LASIRI
Finance, purchasing
and legal
department



Mohammed SMOUNI
Deputy Director General,
Coordination and Development



Georges ICHKANIAN
SNCF RESEAUX HRD



Dominique VASTEL
Director of the international
department, in charge of
Morocco projects

Supervisory Council



Karim Eddine CHENNOUF
Chairman of the Management board



Christophe MARTIN
General Manager

Management Board

IFF is a limited company registered under the Moroccan law, with a Management Board and a Supervisory Council, held at parity by ONCF and SNCF

IFF opened its doors on March 30th, 2015 in Rabat.

From the first months, the commitment of the whole team allowed, to make the Institute a success. With 95% of positive opinion, the trainees express their feelings about the quality of the trainings. This high level of satisfaction, not denied in time, illustrates the ambition of excellence that drives us.

These results are shared by our limited partners who trust the IFF. Thus, since 2015, nearly 6000 trainees from SNCF and ONCF benefit each year from our trainings. In 2018, more than 7000 days of training were dedicated to the preparation of the high speed line operating in Morocco.

Co-developed by SNCF and ONCF, these trainings – more than a hundred – aim to be innovative. They are animated by the best specialists from both companies, and by selected partners.

Since its creation, IFF has been able to attract the confidence of new operators from France, Morocco and sub-Saharan Africa.

We are proud of this confidence and the achieved results. This brochure provides main informations about the Institute and our offer, which we hope will invite you to entrust us with the training of your collaborators, in a goal of excellence and sharing, beyond borders.



Karim Eddine CHENNOUF
Chairman of the Management Board



Christophe MARTIN
General Manager

Missions and values



Four values guide our action : **Customer orientation, Sharing, Excellence and respect.**

We have defined them jointly with our trainers and referents, which provide training and share their expertise under this spirit. Their concrete realization is the focus of our attention.

IFF is an Institute that provides training and expertise, in the railway and transversal skills (project, management), mainly to high-speed or conventional train operators and urban transport among others for Morocco, France and African countries.

It intends to be a reference Institute – particularly in Africa, offering training and a network of recognized experts in its field.

The satisfaction of our interns and clients is for us the driving force of our action and a proof of our excellence. Thus, anticipation, reactivity and innovation allow us to meet the needs and expectations of our customers and to guarantee their satisfaction.

Sharing is at the heart of our vision and practices through the provision of the teaching resources and the exchanges between all the actors. Openness to others and diversity are wealth for us, as well as factors of development and fulfilment.

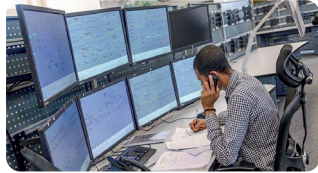
Many international events enrich our activity. The pursuit of excellence is also reflected in a regular work to update everyone's technical skills and personal development. It is also found in the modes of operation implemented by IFF, as well as in the professionalism of relations and exchanges between actors.

Finally, respect for cultures, of the values, religions, origins and each one's personality allows the IFF to welcome a diversified audience, a source of enriching exchanges between peers on the business practices of each company.

Training offer

A complete and innovative rail training offer.

Our training catalog includes more than 100 modules designed by railway experts, managerial and cross-functional professionals.



TRAIN TRAFFIC



**INFRASTRUCTURE, MAINTENANCE
AND WORKS**



**COMMERCIAL, PASSENGER
SERVICE**



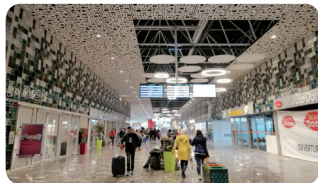
ROLLING STOCK



TRAIN OPERATION



FREIGHT AND LOGISTICS



BUILDINGS AND TRAIN STATIONS



PROJECT MANAGEMENT



CROSS-TRAINING

Find more about our training courses on our Website
www.iff-ma.com

They TRUST US

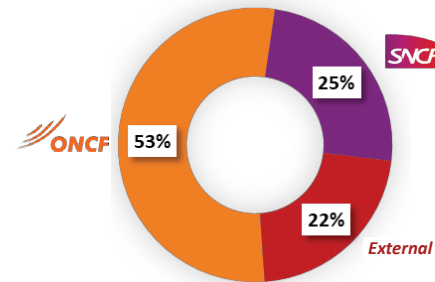


Human capital



April 2019: IFF members / Trainers during the seminar
« IFF towards ISO 21001 » - Tangier

For its trainings, IFF relies on a body of **selected trainers** with recognized skills in their field.
The institute ensures their skills in the field of animation and pedagogy as well as their perfect mastery of training content.



Origin of trainers

SNCF and ONCF business experts regularly work at the IFF to:

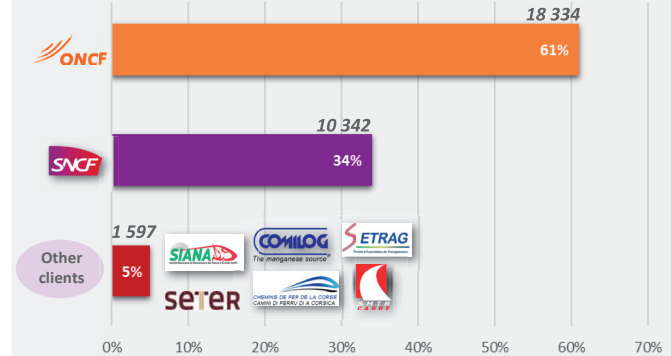
- Guarantee the quality of educational content
- Evaluate trainers
- Support the design

These experts participate in educational committees in each discipline, thus contributing to the quality of training provided by the IFF.

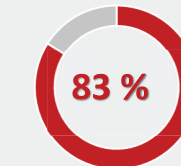


ACHIEVEMENTS OF THE YEAR 2019

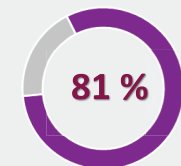
30 273 TRAINING DAYS CARRIED OUT



QUALITATIVE REVIEW



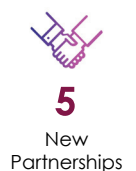
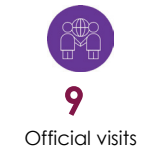
*On the spot satisfaction **



*Delayed satisfaction ***

* Result of the evaluation questionnaire sent to each trainee at the end of each training.
** Measured three months after training.

2019 EVENTS



Pedagogic resources



18 training class rooms, including 8 equipped with interactive digital boards (TNI)



7 practical work rooms with educational models.



The latest generation **multifunctional driving simulator** allows to reproduce the driving desks of several motor vehicles in various configurations:

- Locomotive E1400 ONCF (locomotive ALSTOM prima II) in freight or passenger configuration;
- Automotive «Z2M» (ANSALDO-BREDA) in single or double unit;
- Moroccan High speed train (ALSTOM) in simple and double configuration.

It is composed of:

- **6 independent driving cabins;**
- **2 instructor posts** (able to supervise several simulations at a time);
- **1 observer post** to perform a replay exercises

Offered facilities

IFF enjoys an ideal geographical location.

Located in the very heart of Agdal district in Rabat, the Institute is at 5 minute walk from the new **Rabat-Agdal railway station**.

The area is also well served by public transport:

- **Tramway**, station Avenue de France
- **Various bus lines**

3000 sqm of new premises
Bright and friendly space



IFF provides a **catering space** conducive to learning

Available
WiFi connection



Jean Robert AVATOLI - Railway HRD At SETRAG (Gabon)
The training modules provided and the modern teaching methods make the IFF a suitable environment for developing excellence skills.

Abdoul Aziz DIOP– Engineer. Project manager at ANCF - Senegal
«This institute has allowed us to have a global vision regarding training in the railway sector and we believe that Senegal, ONCF and IFF will in the future be able to establish a collaboration to train railway workers in Senegal. «

Christian Magni- Assistant Director of SETRAG (Gabon)
«I was pleased to spend two training months at IFF to acquire knowledge in rail exploitation field. Thanks to this training, I've been appointed Assistant to the CEO of SETRAG «.

Hourria BENNI SADOUKI - Training manager at SNCF (France)
As a sponsor of this new learning journey, I could see that beyond the theme, this group work allows participants a real collective work which develops their listening, analysis and synthesis skills and offers the opportunity to discover a multicultural working environment.
The support and methodology of the training coach make it easier to step back and make this experience a real moment of personal development.

Ahmed BENSaid - Stationmaster at ONCF
«On behalf of our 2019 stationmaster promotion, I would like to thank IFF for the efforts that allowed us to have a good time at the institute. This training took place in good conditions thanks to the magnificent instructors and to the IFF staff.»



THEY RECOMMEND OUR TRAINING COURSES

2019 - 2020 Events



Organization of the 5th edition of UIC World Congress on Railway Training (WCRT2019) - **October 2019**



Participation in Préventica Fair - **April 2019**



Hosting the EMI / ONCF / IFF / IFSTAR workshop "Inventing the railways of tomorrow" **June 2019**



Participation in the SIGMARAIL project progress seminar registered in the ERASMUS program - Tunis
Hosting of the SIGMARAIL project closing seminar, Erasmus + project - IFF
September / October 2019



Presence at the 2nd high speed rail conference in Morocco organized by ONCF **November 2019**



Participation in the Casablanca Book Fair **February 2020**



«IFF towards ISO 21001 certification» **April 2019**

IFF / TRAINERS MEETING



«Cohesion - Strategy - Communication» **January 2020**

OTHER EVENTS

TEAM BUILDING



Restructuring project of the Franceville Railway Improvement Center
Owendo trainstation
April 2019



Visit of members of the **UIC AFRICA Region**
June 19 and November 26, 2019



Official visit of the ministerial delegation of infrastructure and land transport of Senegal
August 12 and November 29, 2019



Meeting of business expert groups
May 2019



Official visit of the ministerial delegation of transport of Gabon
July 25 and 26, 2019



Visit of François Davenne
Director General of the International Union of Railways (UIC) - January 2020

CONTACT US

LOCATION



Ibn Sina avenue - AGDAL
Rabat, Morocco
Geolocalisation GPS : 34°00' 00.59"N 06°51'05.57"W

TRAINING SCHEDULES

From Monday to Friday : **8:30 am to 5 pm**
Closed on weekends.

CONTACT

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- www.iff-ma.com (Website)
- contact@iff-ma.com (E-mail)

  Institut de Formation Ferroviaire

PERSONALIZED TRAINING

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Contact us for more information.